TRAVELMATE™

OWNER'S MANUAL

SAFETY FIRST

For your convenience and understanding, signal words are defined below:

WARNING

Warning is used to indicate the presence of a hazard, which can cause severe personal injury, death or substantial property damage if the warning is ignored

CAUTION

Caution is used to indicate the presence of a hazard, which will or can cause personal injury or property damage if the caution is ignored

SPECS

Drive system	Front hub motor
Platform	Steel
Weight capacity	250 lbs (114 kg)
Speed	Variable 0-4.5 mph* (0-7.24 kph)
Batteries	Lithium-ion 24-volt 10 amp
Mileage	8 miles* (12.8 km)
Charger	Universal 2 amp 100V-240V offboard charger designed for Lithium-Ion
Seat	Folding
Front tire	8.5” Flat-free (21.59 cm)
Rear tire	9” Flat-free (22.86 cm)
Tire material	Polyurethane
Turning radius	30” (76.2 cm)
Ground clearance	3.75” (9.525 cm)
Overall length unfolded	38” (96.52 cm)
Overall length folded	43” (109.22 cm)
Wheelbase	22.25” (56.515 cm)
Folded height	15” (38.1 cm)
Unfolded height	35” (89 cm)
Weight w/o battery	56 lbs (26 kg)
Weight w/ battery	63 lbs (28.6 kg)

*Dependent on environmental conditions and rider

SAFETY GUIDELINES

Use the following guidelines for the safe operation and use of your Amigo. Should you have any questions about the safe operation of your vehicle, please contact Amigo.
If you are in doubt about your ability to operate your Amigo, consult your personal physician

Read this operating manual before using your Amigo

- Always turn your Amigo OFF before getting on or off
- Always remain seated while the vehicle is in operation
- Keep legs on the platform while driving
- Allow the Amigo to come to a complete stop before attempting to reverse
- Always drive at a slow, sensible speed while around pedestrians
- Drive slowly while turning
- Always drive straight up and down inclines
- Avoid sudden starts while the tiller is turned sharply
- Always approach obstacles at a low speed
- Be aware of mechanical pinch points, especially when folding, assembling and disassembling your Amigo
- Remove battery case before folding tiller down
- Always be careful when maneuvering on inclines or ramps. Not all ramps are constructed according to federal standards

The federal standard for wheelchair ramps is 1 inch (2.5 cm) rise per 12 inches (30 cm) = 5 degrees or 8% grade.

SAFETY GUIDELINES CONT.

DO NOT

• Do not exceed the maximum weight capacity of 250 pounds (113 kg). Exceeding the weight capacity voids your warranty and may result in personal injury and damage to your Amigo. Amigo Mobility will not be responsible for injuries and/or property damage resulting from failure to observe weight limitations

• Do not drive over or off obstacles more than 1 inch (2.5 cm) high. This could be unsafe and could damage your Amigo

• Do not reverse down a steep hill or incline

• Do not park on inclines or declines

• Do not sit on the Amigo in a moving vehicle

• Do not allow anyone to ride with you

• Do not operate your Amigo near stairs, steps, curbs or terraces where you might accidentally drop a wheel off the edge

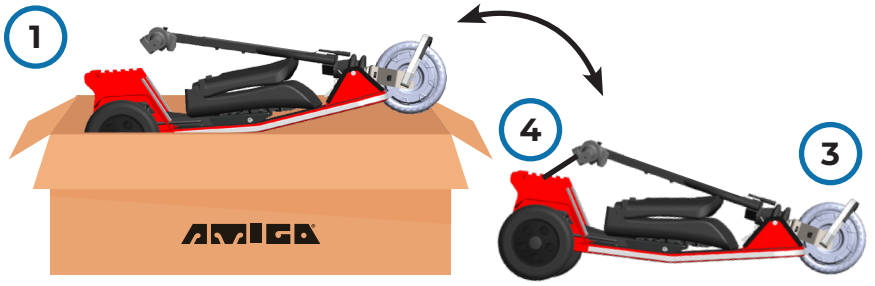
• Do not operate your Amigo on streets or other areas with vehicular traffic

• Do not use the tiller to assist in transferring

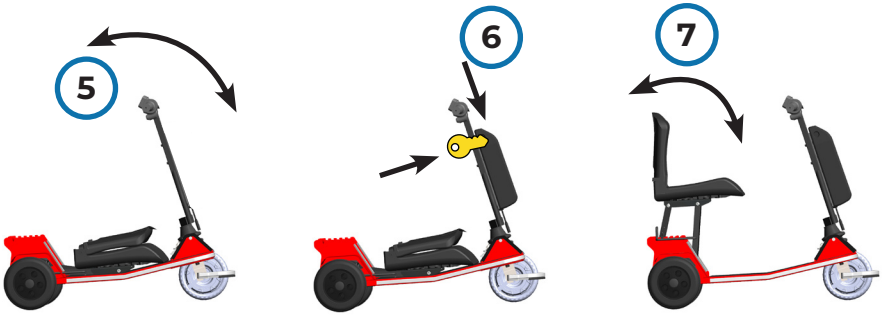
• Do not lift rear section of platform by holding the rear wheel

• Do not expose your Amigo to spray-on cleaning solutions and excessive moisture such as spraying it with a garden hose, shower or leaving it uncovered in heavy rain

SETTING UP THE TRAVELMATE

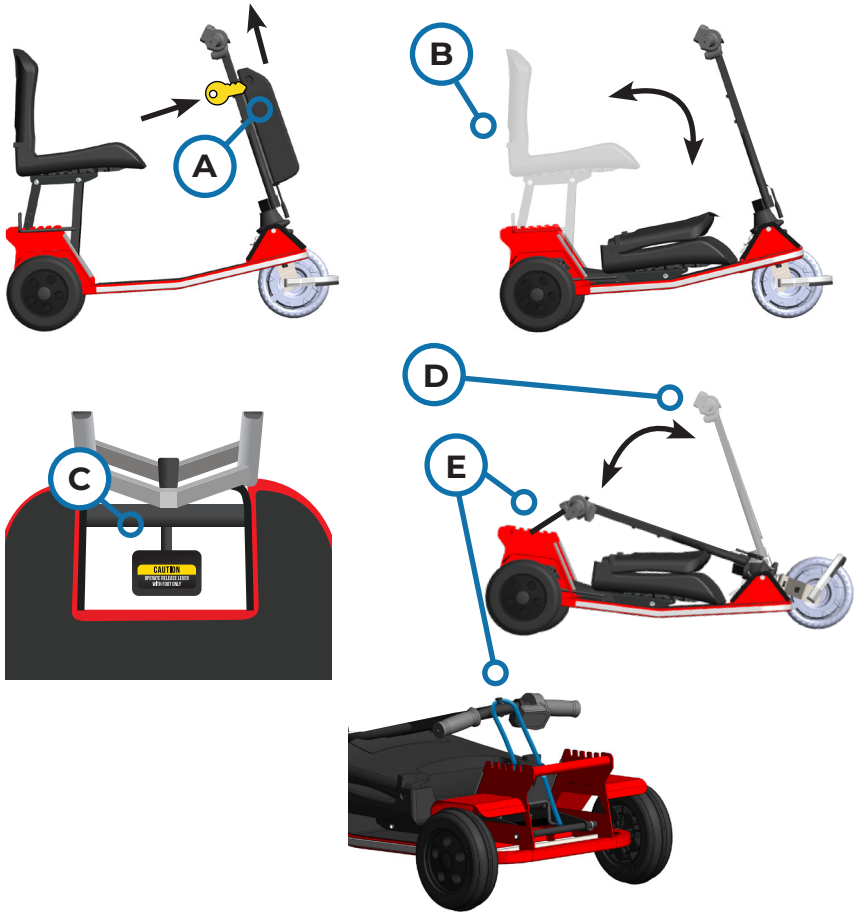


1. Carefully open the box
2. Remove the battery from the box and set aside
3. Lift the TravelMate out of the box and onto the floor
4. Unhook the retaining cord from the peg on the handle



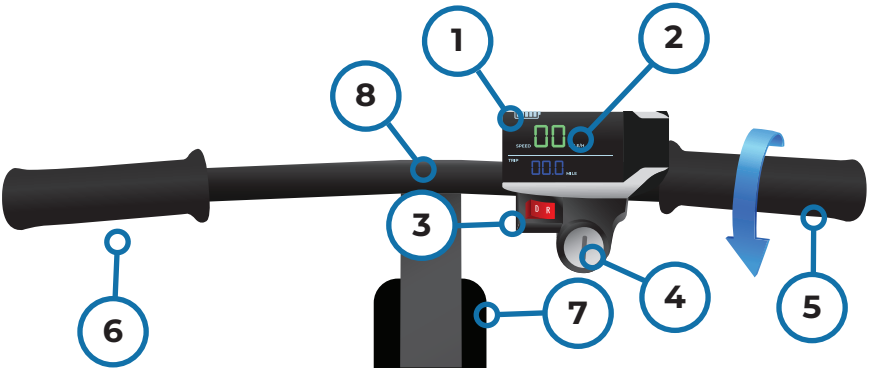
5. Lift the TravelMate tiller handle up until you hear a click
6. Insert the battery and lock it with the key
7. Lift seat up using the handle beneath the seat and lock into place on the seat pedestal

FOLDING THE TRAVELMATE

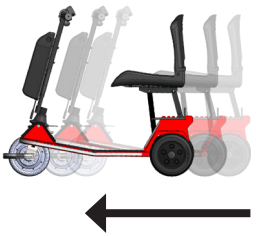


A. Unlock and remove the battery pack
B. Fold the seat down
C. Start lowering the handle by gently stepping on the release lever located at the bottom of the handle
D. Carefully guide the handle bar down until it rests against the folded seat
E. Wrap the retaining band around the small peg on the handle to keep the TravelMate shut

OPERATING THE TRAVELMATE

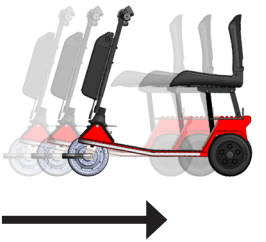


1. Battery gauge
2. Speed gauge
3. Drive switch
4. On / Off key switch
5. Twist-grip throttle
6. Stationary handle-grip
7. Battery key lock
8. Retaining band peg



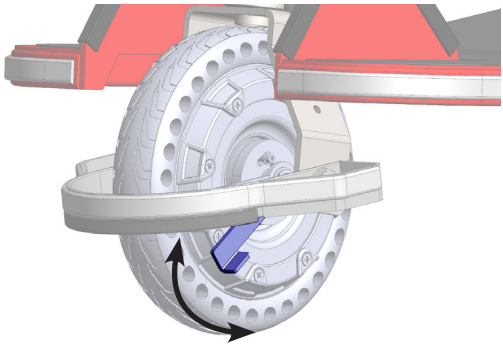
For forward momentum: While the TravelMate is at a complete stop, depress **D** on the drive switch **(3)** and twist down on the throttle grip **(5)**

For reverse momentum: While the TravelMate is at a complete stop, depress **R** on the drive switch (3) and twist down on the throttle grip (5)



Stopping: loosen grip on the twist-grip throttle **(5)** to come to a gradual stop

OPERATING THE TRAVELMATE CONT.



Freewheel mode: If the TravelMate loses power, or you need to manually move it, the drive system can be put into freewheel mode so it can be pushed. Push the brake lever on the front wheel down to engage freewheel mode. To resume normal use, pull the brake into an upright position

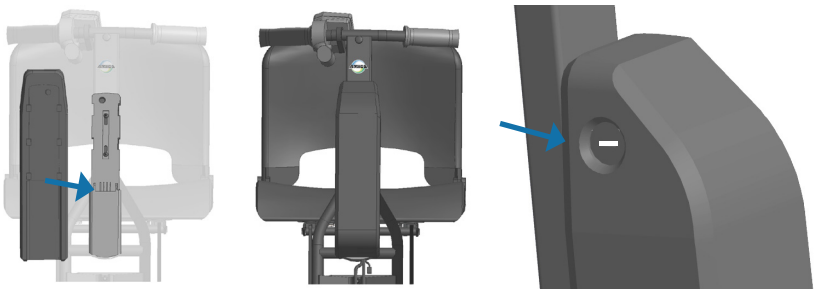
The TravelMate will not operate while in freewheel mode. If you turn it on while in freewheel mode, it will beep until the brake lever is returned to its normal position

Push too fast (PTF) safety feature: PTF helps prevent “run-away” situations, while in freewheel mode. The faster the TravelMate is pushed in any direction, the more resistance is felt

CAUTION

1. Turn key switch “off” when getting on or off the TravelMate.
2. Do not ride the TravelMate in freewheel mode.
3. Push freewheeling lever to “normal” position before resuming normal use or transferring on / off TravelMate.

BATTERY INFORMATION



To attach the battery, position the battery so that the terminals on the battery are near the recieving terminals on the handle, and slide the battery down

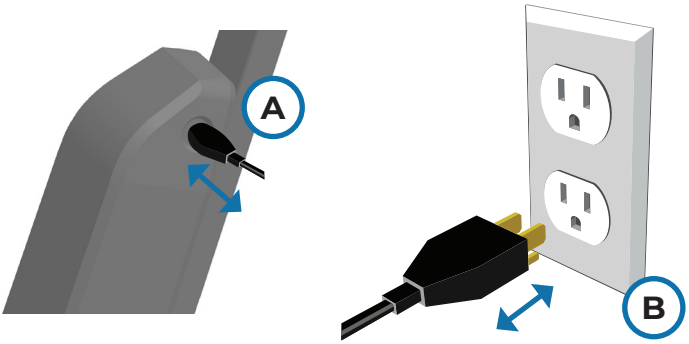
Always lock the battery in place using the provided key, and test pulling the battery up to ensure it is locked before operating the TravelMate

For maximum range and battery life, it is recommended to fully charge the battery before each use.
Extended charging if good for the battery and will not overcharge them.
With a built in overcharge protection feature, the battery should be charged whenever it is not in use

*Battery range can be affected by many variables, including driver weight, terrain, temperature, age of battery and charging habits

WARNING
Consistent deep discharges may result in permanent damage to the battery. Charge often

CHARGING THE TRAVELMATE



Park the TravelMate near a wall outlet and turn it off. Connect the charge cord to the left side of the battery (A), then plug into the wall outlet (B)

The charge cord can be left connected to the batteries after full charge without harming the batteries. The charger uses minimum power in this standby-mode (after battery is fully charged) and maintains the batteries at full charge for extended battery life

CLEANING THE TRAVELMATE

Tires: The tires should be cleaned with a gentle cleaner and a damp cloth

Don't use solvents on tires as they cause tire material to break down or become too soft

Platform: The platform of the Amigo is constructed of aluminum and coated with a durable automotive type finish

Use cool water with mild soap to remove dirt and oils. Do not spray the entire vehicle with water

Seat: The vinyl seat can be cleaned with a mild soap or detergent and a damp cloth. A vinyl cleaner can also be used. Care should be taken not to soak seats, as the interior foam can hold water

Floor mat: The floor mat should be cleaned with ordinary kitchen-type cleaners and a damp cloth
Do not use solvents on the floor mat, as they may cause the floor mat material to break down

CAUTION
KEEP CLEANING SOLVENTS AWAY FROM ELECTRICAL WIRES AND CONNECTIONS

MAINTAINING THE TRAVELMATE

Daily

- Charge batteries at the end of every day when the Amigo is used. Charge the batteries until fully charged to ensure proper battery operation

Monthly:

- Inspect batteries for any cracks or damage of any kind
- Check and tighten any exposed fasteners
- Check static ground wire located under vehicle.Replace if damaged or missing. Wire must be in contact with the floor when operating vehicle

Six months

- Check all screws and clips (that are holding wheels) for tightness and wear
- Check all electrical connections for clean contact
- Charging connection should be inspected for tight connection
- Check tires for wear

Yearly:

- Have your authorized service center check your Amigo completely

ELECTROMAGNETIC INTERFERENCE

WARNING
Radio wave sources may affect power-operated vehicle (POV) control. Follow the warnings listed below to minimize your risk to EMI.

The driving performance of your Amigo can be influenced by electromagnetic fields, such as those emitted by cell phones and other devices. We recommend the power on your unit be switched off when using such a device.

Electromagnetic interference (EMI) from radio wave sources
Powered vehicles may be susceptible to electromagnetic interference (EMI), which is interfering electromagnetic energy emitted from sources such as radio stations, TV stations, amateur radio (HAM) transmitters, two-way radios and cellular phones. The interference (from radio wave sources) can cause the powered vehicle to release its brakes, move by itself, or move in unintended directions. It can also permanently damage the powered vehicle's control system. The intensity of the interfering EMI energy can be measured in volts per meter (V/m).

Important information
1. 20 volts per meter (V/m) is a generally achievable and useful immunity level against EMI (as of May 1994). The higher the level, the greater the protection.
2. The immunity level of this product is not known.
3. In some extreme circumstances, the Amigo's performance may be affected by the electromagnetic field emitted from alarm systems.
4. The program settings in the controller should only be altered by factory-trained service providers in order to maintain safe driving functions.

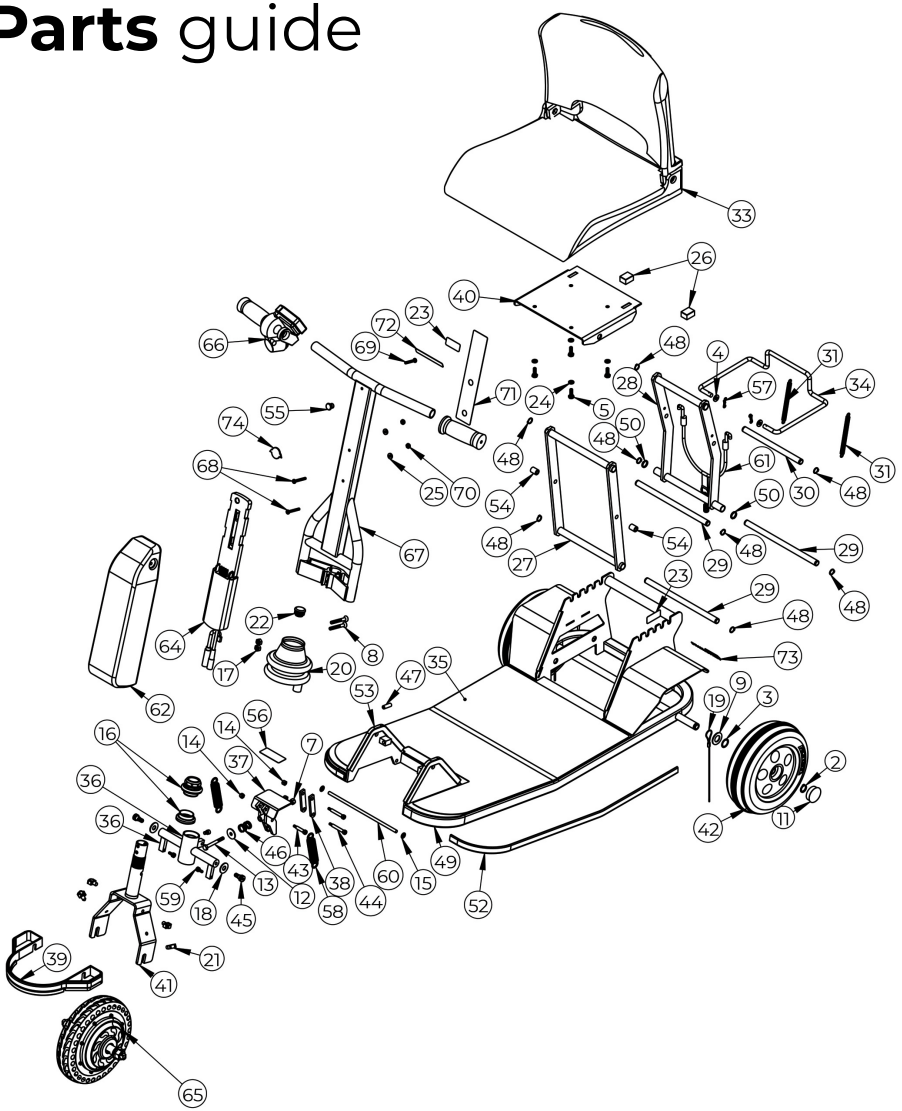
The sources of radiated EMI can be broadly classified into three types
1. Handheld portable transceivers (transmitters-receivers) with antenna mounted directly on the transmitting unit. Examples include: citizens band (CB) radios, security, police transceivers,

cellular telephones and other personal communication devices. Note: Some cellular devices transmit signals while they are ON, even when not in use.
2. Medium-range mobile transceivers, such as those used in police cars, fire trucks and taxis - usually have the antenna mounted on the outside of the vehicle.
3. Long-range transmitters and transceivers, such as commercial broadcast transmitters (radio and TV broadcast antenna towers) and amateur (HAM) radios. Note: Other types of handheld devices, such as cordless phones, laptop computers, radios, TV sets and small appliances such as electric shavers and hair dryers are less likely to cause EMI problems.

Powered vehicle electromagnetic interference (EMI)
Because EMI energy rapidly becomes more intense as one moves closer to the transmitting antenna (source), the EMI fields from handheld radio wave sources (transceivers) are of special concern. It is possible to unintentionally bring high levels of EMI energy very close to the powered vehicle's control system while using these devices. This can affect powered vehicle movement and braking.

Warnings
Follow the warnings listed to reduce the chance of unintended brake release or mobile vehicle movement, which could result in serious injury.
1. DO NOT operate or turn ON handheld personal communication devices, such as citizens band (CB) radios and cellular phones while the vehicle is turned on.
2. Be aware of nearby transmitters, such as radio or TV stations, and avoid close proximity.
3. If unintended movement or brake release occurs, turn the vehicle off as soon as it is safe.
4. Adding accessories or modifying the vehicle may make it more susceptible to interference from radio wave sources. Note: There is no easy way to evaluate their effect on the overall immunity of the vehicle.
5. Report all incidents of unintended movement or brake release to the vehicle manufacturer, noting whether there is a source of EMI nearby.

Parts guide



#	Part #	Description
2	1040	Retainer snap ring
3	1069	Washer .65ID .88OD .016SHIM
4	1192	Washer .281ID .63OD .06 flat
5	1193	Screw 1/4-20 x .75 HX HD
6	1254	Pin .125 x 1.125 roll
7	3622	Nut 1/4-20 hex nylon
8	4075	Screw 1/4-20 x 2 hx soc fl hd

#	Part #	Description
9	4269	Washer .63ID 1.12OD .06THK
10	5190	Screw 1/4-28 X .375 SHCS HD
11	5209	Cap black used on PNU 8" & 10"
12	5893	Washer .281ID 1.0OD fender
13	5905	Screw 1/4-20 x 2.25 hex HD
14	6227	Nut #10-24 hex nylon
15	7600	Nut 1/4 stud push
16	10050	Bearing headset 1-1/8"
17	10060	Nut 1/4-20 hex heavy walled
18	10067	Washer .406ID 1.0OD .062THK nylon
19	10393	Lanyard ground strap
20	10516	Handle boot lower PVC free
21	11125	Retainer wire
22	11128	Plug tube 1" round
23	11187	Label serial number AMI
24	11311	Washer lock heavy split 1/4"
25	11337	Washer .203ID .5OD .094 THK HR
26	11463-RAW	Bumper rubber .5 X 1.0
27	11501	Arm seat pivot TM3
28	11502	Arm seat pivot rear TM3
29	11503	Shaft seat pivot long
30	11504	Shaft seat pivot short
31	11505	Spring extension .375OD 5 LG
32	11506	Axle TM3
33	11507.20	Seat assembly vinyl folding low
34	11508	Latch seat TM3
35	11509	Mat TM3
36	11512	Pivot steering weldment
37	11513	Pivot latch handle
38	11514.10	Link handle pivot TM3.1
39	11515.20	Bumper TM3 assembly

#	Part #	Description
40	11517	Bracket seat mount TM3
41	11522	Fork HUB motor
42	11524	Wheel 09" RER CHR HUB TM3
43	11527	Screw #10-24x.25 shoulder x 1.0
44	11528	Screw #10-24x.25 shoulder x 1.5
45	11529	Screw 5/16-18 X .25 shoulder
46	11530	Spring .72 OD x 1.0
47	11533	Screw 5/16-18 x 1" set
48	11534	Retainer ring .5 diameter shaft
49	11543	Platform TM3 red chili pepper
50	11557	Ring spiral .75ID .071 wire
51	11564	Strip glide TM3
52	11566	Trim chrome frame TM3
53	11578	Trim platform column base TM3
54	11592	Spacer .26ID .50OD .75 plastic
55	11635	Knob #10-32 x .63
56	11695	Label foot release caution
57	11830	Clip bowtie cotter for .25 OD
58	11887	Spring extension .75 OD x 4 LG
59	11888	Screw #10-24 x .125 shoulder .125
60	11889	Rod .25 dia x 8.75 kg
61	12160.20	Retaining cord w/tab TM3.1
62	12260	Battery Golden 24V 10AH 256WH
63	12872	Charger Golden 24V 2A 48W
64	12873	Controller Golden brushless

WARRANTY

General warranty provisions

Amigo Mobility International, Inc. (AMI) warranties the original, completed Amigo it manufactures only to the original owner. If the warranty card or proof of purchase is not received, warranty

begins on the date the Amigo was shipped.
This warranty supersedes and is in lieu of all other warranties, expressed or implied, and no person, agent or dealer is authorized to give any warranties on behalf of AMI, nor to assume for AMI any other liability concerning any of its products unless made in writing and signed by an official of AMI.
This warranty gives you specific rights, with the possibility of other rights, which vary depending upon your locality. The warranties on this page do not cover the failure of any part or accessory due to:

- Shipping damage.
- Abuse, misuse, accidental damage, or acts of nature.
- Exceeding the specified weight capacity of the model.
- Improper installation or opening sealed components.
- Modifying the TravelMate or installing accessories not authorized by AMI.

Customer satisfaction

Complete satisfaction with your Amigo is our main goal. If you are not satisfied with any maintenance or repair work completed by a local Amigo dealership, please follow these two steps:

1. Review your concerns with the dealership's management (service manager or general manager). In most cases, a satisfactory solution is found.
2. Occasionally, an Amigo owner will not be fully satisfied with a dealer's decision or actions. In that case, contact Amigo customer service at (800) 248-9131. Having the following information available will expedite response time:
    - Serial number of your Amigo.
    - Name, city and state of the dealer who sold you the Amigo.
    - Date and reason for each visit to dealership.

Warranty coverage

AMI will repair or replace a part that is defective in material or workmanship under normal use. AMI may use factory re-certified parts (rather than new parts) for some warranty repairs. Warranty replacement parts are covered for the remainder of the Amigo unit warranty.
AMI covers labor warranty at factory headquarters in Bridgeport, MI for the first 60 days of ownership. Freight charges are not included under labor warranty.

- **Structural components**: platform and frame have a limited lifetime seven (7) year warranty.

WARRANTY CONT.

- **Main components**: controller, charger, motor, and transaxle have a two (2) year warranty.
- **Seats and other components** have a one (1) year warranty (cuts and tears on seat are not covered by warranty).
- **Batteries** supplied by AMI have a three (3) year warranty
    - Damage caused by battery moisture, spillage, or leakage is exclusive of warranty.
    - Warranty covers defects in workmanship and material.
    - Failure constitutes a fully recharged battery with less than 50% of its rated capacity under normal operating/ charging conditions and is covered within the 24 month period.
    - Lithium-ion batteries must be returned to AMI. Upon receipt, batteries will be tested to confirm warranty conditions are met.
- AMI is obligated to repair or replace products/parts returned by the purchaser and found to be defective under warranty at our factory in Bridgeport, Michigan.
- If inspection determines that a returned part or unit is fully functional or inoperable due to a non-warranty nature, it will be returned at expense of the owner.
- Parts purchased separately from the original unit, or rebuilt units, carry a one year warranty against defects in material and workmanship.

Scan this box with your phones camera to fill out the warranty registration online.

Improving Lives Through Mobility® since 1968

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